

With over 120 years' experience of complex engineering projects and a skilled workforce of approximately 25 000 people, the Babcock International Group manages customer assets currently worth over £40billion.

A dynamic and diversified Group, Babcock is a leading supplier of engineering support services to the energy, process, mining and construction industries and the exclusive regional distributor for many leading international brands and products in southern Africa.



trusted to deliver™

CUSTOMER CASE:

Babcock's SHEQ Risk saves time and cost with CANEA Improof



- Reporting
- Workflow
- Status
- Traceability
- Notifications
- Document Management
- Sub Workflows
- Charts
- Integration
- Designer
- Mobility
- SharePoint-integration



CANEA Improof assists us to easily access, administer, view and use our Internal Audit and Corrective Action Request (CAR) Processes.

Background and Requirements

Babcock's Africa SHEQ Risk Department supports a dynamic business and operations area. Our processes and systems are decentralised and in some instances difficult to integrate. We were using Lotus Notes which is good but limited in what we wanted to use it for. We were looking for a system that supported **our** processes, not one which dictates our processes for us.

We were looking for a singular platform that was web enabled, allowed for mobility and supported all our work modules. Not only should it be easy to administer, but it should allow easy access to our Business Information.

System Selection

We selected CANEA Improof because it allowed us to fully customize our workflows in-house. The CANEA interface is easy to design and use. CANEA also integrates perfectly with Qlikview that is currently being used for our Management Reporting. CANEA also provides out of the box mobility without any additional development or programming.

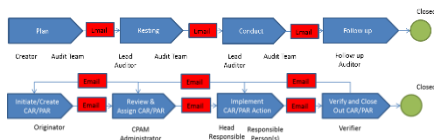


"CANEA Improof provided us with a pro-active solution to manage potential issues before they become serious matters" – **Ellie Robinson: SHEQ Risk Management: System Specialist.**

Project Implementation

Phase 1: Concept to Design

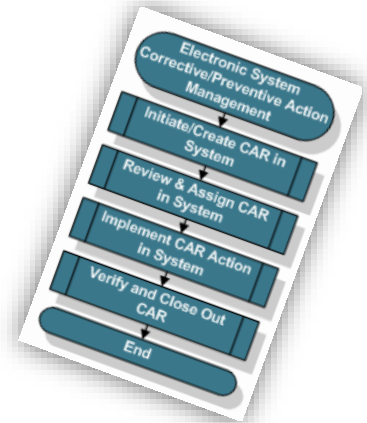
Our processes were mapped prior to the implementation of CANEA. This meant that we already knew what we expected from the system.



The process design included definitions for Roles and Responsibilities.

Benefits

- We found a system that met our SHEQ Goals
- CANEA is configured according to our processes
- One entry point and platform for our SHEQ modules
- CANEA is easily accessed, administered, viewed and used
- CANEA Integrates with Qlikview for Management Reports
- The solution supports continual improvement
- Time and Cost Saving!
- Established Partnership with EBS - more than just a system



SHEQ Risk sets the differentiation for maintaining and obtaining new business

Title	Audit Start Date and Time	Audit End Date	Created	Audit Creator	Type of Audit	Scope of Audit	Lead Auditor	Auditees	SHEQ Manager	Phases
Internal Audit	11/02/2014 08:00	11/02/2014 19:02/2014		Rozanne Snyman	Internal	ISO 14001 2004	Rozanne Snyman	Francis Joubert		Green
Internal Audit	11/02/2014 09:00	11/02/2014 06/02/2014		Zama Mayekiso	Internal	ISO 9001 2008	Reynardt Vorster	Duncan Gooch		Green
ISO9001 Internal Audit	12/02/2014 08:00	12/02/2014 19:02/2014		Ndimakazi Mankomo	Internal	ISO 9001 2008	Ndimakazi Mankomo	Bernett Laufs		Green
OHS Legal Compliance Audit Babcock Target Cape Town	12/02/2014 08:00	12/02/2014 19:02/2014		Rozanne Snyman	Internal	OHS Legal	Francis Joubert	Bernett Laufs		Green
OHS Audit and Compliance Assessment Babcock Nuthulko Generation Bedfordview	03/03/2014 08:00	03/03/2014 21/02/2014		Jeff Woodworth	Internal	Other (specify)	Jeff Woodworth			Green
OHS Legal Compliance: Babcock Target Plant Services Jet Park	03/03/2014 09:00	03/03/2014 01/03/2014		Elle Robinson	External	OHS Legal	Francis Joubert, Rozanne Snyman			Green
OHS Legal Compliance: Fabrication	04/03/2014 09:00	04/03/2014 01/03/2014		Elle Robinson	External	OHS Legal	Eugene Penny	Leon Parkims, Leon Coetzer, Sipho Matshane		Green
OHS Legal Compliance: Matla	05/03/2014 09:00	05/03/2014 01/03/2014		Elle Robinson	External	OHS Legal	Renier Svanepoel	Leon Coetzer, Mpho Matshane		Green
OHS Legal Compliance: Powerlines, Sigal	06/03/2014 09:00	06/03/2014 01/03/2014		Elle Robinson	External	OHS Legal	Vall Malbi	Vall Malbi		Green
OHS Legal Compliance: Equipment, Bartlett	07/03/2014 09:00	07/03/2014 01/03/2014		Elle Robinson	External	OHS Legal	DD Marais, Rennie Erasmus, Duncan Gooch	Duncan Gooch, Rennie Erasmus		Green

Way Forward

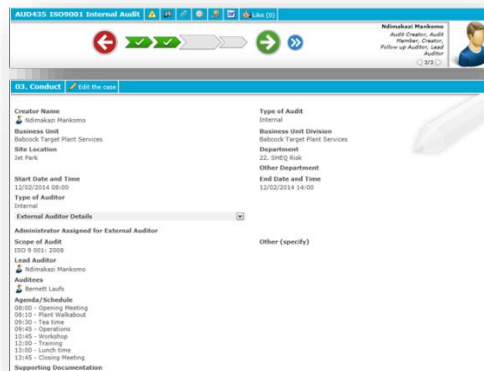
We have already identified the following implantation path:

- Redesign and Migrate all SHEQ databases to CANEA
- Replace current PDL with CANEA Docpoint
- Engineering department is implementing CANEA Project Module
- Continue partnership with EBS

Phase 2: Implementation

CANEA was installed in a Development/Test Environment to not only design the workflow processes, but also to test the software for speed and connectivity.

This environment was also used to train the software administrators as well as the CANEA workflow designers. The same environment was used to train the Babcock end-users. During the training, end users provided improvement suggestions. These suggestions, including suggestions received from CANEA were implemented before the system was converted to the production environment. It took approximately 2 weeks per process for implementation.



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The production environment was also customized to have the Babcock company "Look-and-Feel".

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